## Technical Support Bulletin Qui



## Technical Bulletin – 7<sup>th</sup> January 2019

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RBAS Lodgement Stats – Dec '18

#	RBAS Trigger Description	# EPCs	# DEA	OCT # EPCs	OCT # DEA
1	No main heating system present, but mains gas supply present	6	6	12	11
2	Main building age band of L	43	21	47	28
3	Heating controls of boiler energy manager	0	0	0	0
4	Overridden U-Values for the main walls	2	2	8	5
6	No heating controls present, but main heating system is a gas (incl. LPG) or oil boiler	12	11	31	25
7	Ground floor of main building room height is <1.5m or >4m	10	7	9	8
8	Mechanical ventilation present in property built prior to 2003	11	10	28	12
9	Gas boiler main heating system and hot water from electric immersion	15	12	25	22
11	Age band A (pre-1900) with cavity walls	13	8	18	14
12	No access to the main building loft	710	186	1087	211
13	No access to hot water cylinder	95	46	96	48
14	Multiple lodgements by same assessor on same property within 1 calendar month where SAP rating was F or G but is now E or above	8	7		
15	Wall of any building part that has insulation type unknown	11	11	20	18
16	Floor of any building part that has insulation type unknown	11	8	27	21
17	Non-pitched roof or roof room of any building part has insulation type/thickness 'unknown'	36	26	47	35

### New auditing year

Lodgements made in December make up the first month of the new auditing year, from which all random auditing percentages are based.

As such, irrespective of the last month an audit had been received, the percentages have now been wiped. To view the random audit percentages expected for the year, please refer to the QA Standards of the accredited strand.

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NB. Risk-based audits are not included in your random percentages.

### Incoming changes for auditing (non-RdSAP)

In 2019, those assessors who have not already been impacted by change to the Quality Assurance processes, will see the introduction of Risk-Based auditing to their accreditation strands. This industry-wide change will affect NDEPCs, DECs, ACIRs and SAP EPCs.

There will be a phased introduction of these changes over the course of the year, so please ensure to read all emails from Quidos in relation to this.

### Cancelling audit failures

A number of Energy Assessors would have noticed that iQ-Energy has a bit of an issue with cancelling an EPC that has failed auditing.

#### DO NOT PANIC!!

We've had numerous emails from Assessors panicking that the cancellation request will not send – if this is the case, simply send an email to the QA team requesting the cancellation of the defective report and this can be cancelled manually.

### Industry Events: MEP Annual Event – 27<sup>th</sup> March 2019

The Association of Midlands Energy Professionals (MEP) will be holding their annual event on Wednesday 27<sup>th</sup> March 2019 at the South Staffordshire District Council Headquarters in Wolverhampton.

The theme of this year's event will be 'Shaping Our Future' and look at the introduction of a new Quality Mark, the introduction of smart auditing, as well as an opportunity to meet other Energy Assessors and talk to the Accreditation Schemes.

Quidos are very pleased to have been invited by MEP, and will look forward to seeing our members there.

Full details will be available in due course, but please visit the MEP website at:

http://www.midlandsenergyprofessionals.org.uk/

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**Industry Events: PEPA Conference 2019** 



## PEPA CONFERENCE 2019 SHAPING THE FUTURE FOR EPCS AND DECS

## Wednesday 27th February | The Riverside Centre - Derby

#### INVITATION

Following the success of the 2018 PEPA Conference, and feedback from the delegates that it should become an annual event, we are pleased to invite you to the 2019 PEPA Conference. The outputs from the 2018 Conference helped to shape the BEIS Call for Evidence on the future of EPCs. It also provided a wide variety of suggestions and ideas from delegates on how we can improve the function of our industry and plan for a positive future. The 2019 Conference will build on this, give an update on what has happened since the 2018 Conference and help to set the agenda for PEPA in 2019 and beyond. To inform this work, there will be presentations from both MHCLG and BEIS setting out the latest Government policies and plans for EPCs, including feedback from the Call for Evidence, a briefing on the new MEES regulations, and the future of ECO.

> Please see the Agenda below The conference will once again cover all EPC strands – DEA, NDEA, OCDEA.

Event Time: 10:00 – 16:00 (Conference commences at 10:30)

Venue: The Riverside Centre, Riverside Court, Pride Park, Derby, DE24 8HY

There is a cost of £70.00 which will also cover refreshments during the day, as well as a hot buffet lunch. Delegates will qualify for 5 hours CPD points.

To Book: Please complete the attached Booking form and send it to:

conferences@pepassociation.org

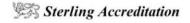
If you have any questions, please e-mail or call on 08714 237190

A dinner invitation for the evening of the 27th February will be circulated separately

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CLICK HERE TO DOWNLOAD YOUR PEPA CONFERENCE BOOKING FORM

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## PEPA CONFERENCE 2019 CONFERENCE DINNER INVITATION





The Members of PEPA would like to invite you to attend the first Annual PEPA Dinner at:

**Pride Park Stadium** 

**Pride Park** 

Derby

**DE248XL** 

The stadium is located within a 5-minute walk of the Riverside Centre, the location for the **2019 PEPA Conference** 

Date: Wednesday 27th February. Time: 7.00pm drinks for 7.30 Dinner Dinner is a 3 Course meal with wine included and after dinner entertainment!!

For those who would like to stay in Derby for the night, the following hotels are located very close to Pride Park stadium:

- Holiday Inn Express
- The Penta Hotel
- The Travelodge

To book: please complete the Dinner section on the attached Booking form and send it to:

conferences@pepassociation.org

If you have any questions, please e-mail or call on 08714 237190

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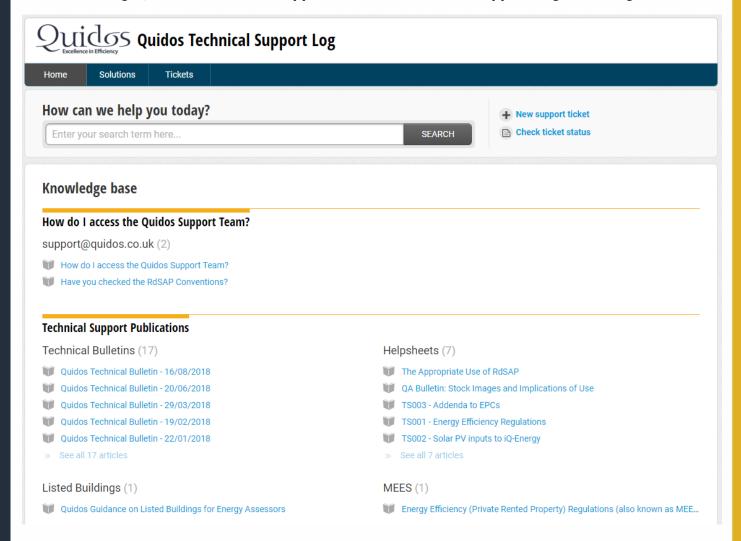
Technical Support

Don't forget, if you have any technical support queries, these should be emailed to our Support Log along with some photos so that we can provide the best advice as possible.

Your query can be logged directly with the Support Log at: <a href="http://support.guidos.co.uk">http://support.guidos.co.uk</a>.

Or email: support@quidos.co.uk

Don't forget, we have loads of support information on our Support Log knowledge base!



David Jones Billy Say

Scheme Quality Manager (PCQI)

**Quality, Training and Support Administrator**